

RESELLER GUIDE

Sell eJurs eSIMs from your shop

Adding funds, issuing an eSIM, handing over the QR, activation and top-ups — everything you need, step by step.

YOUR PORTAL

ejurs.com/partner

Sign in with the email your account was approved on. We email you a 6-digit code — there is no password to remember.

THE WHOLE JOB IN FIVE STEPS

1

Add funds

Send a transfer to our account and tell us its reference on **Balance**.

2

Check the phone

It must support eSIM and must not be carrier-locked (JV). Non-PTA is fine.

3

Issue the eSIM

Pick the plan, type the customer's WhatsApp number, press Issue. It comes off your balance.

4

Hand over the QR

Scan it off your screen, send it on WhatsApp, or print it. The customer installs it in a minute.

5

Top up when they run low

More data on the same eSIM, from your balance — and **Renewals** tells you who needs it.

- ✓ Works on non-PTA phones — no PTA registration
- ✓ Not blocked after 60 days like a local SIM
- ✓ Runs on the Jazz network, as roaming data
- ✓ Top-ups go onto the same eSIM — no new QR

1

Signing in

Your console works on a phone as well as a computer.

- 1 Open **ejurs.com/partner** in your browser.
- 2 Enter the email your account was approved on. We email you a 6-digit code — type it in.
- 3 The first time, read and accept the reseller terms. You can read them again any time from your console.

TIP

Open your browser menu and choose **Add to Home screen**. The console then opens like an app, one tap from your home screen.

2

Adding funds

You pay from a prepaid balance, so every sale is instant — there is no payment to wait for at the counter.

- 1 Open **Balance**. Under **Adding funds** you will see the account details to send money to, each with a copy button.
- 2 Send the transfer from your bank, JazzCash or Easypaisa — to one of the accounts shown.
- 3 Back on Balance, enter the **amount**, **how you sent it** and the **transfer reference** from your receipt. Attach the screenshot — it makes the check much faster.
- 4 Press **Tell us about a transfer**.

A person checks the transfer against our account and then credits your balance — we email you when it is done. It is not instant, so top up **before** you run out rather than when you have.

IMPORTANT

The transfer reference is required: it is how we find your payment on our statement. Each reference is credited once only, so sending the same form twice can never add the money twice.

TIP

In **Profile**, set **Warn me when my balance drops below (PKR)** and we will email you when your balance falls under it. Every credit and every eSIM is listed under **Movements** on Balance, with your balance after each line.

3

Before you sell: check the phone

Thirty seconds here saves a sale that cannot be installed.

- **Supported:** iPhone XR and newer, Samsung Galaxy S20 and newer, Google Pixel 3a and newer, and some Xiaomi, Oppo and Huawei models.
- **Quick check:** type the model into **Check their phone** on the Issue screen. Or dial ***#06#** on the phone — if an **EID** number shows, it supports eSIM.
- **Non-PTA phones are fine** — that is exactly who it is for. It is roaming data on Jazz, so it needs no PTA registration and is not blocked after 60 days like a local SIM.

WILL NOT WORK

JV (carrier-locked) phones, even ones that support eSIM. And it is **data only**: no phone number, calls or SMS — but WhatsApp calls, IMO and other apps work normally.

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Issuing an eSIM

One customer at the counter, or a whole group at once.

One customer

- 1 Open **Issue an eSIM** and pick the plan. Each plan shows your price, our retail price, and your headroom between the two.
- 2 Type the customer's **WhatsApp number** — 0300 1234567 is fine. Name and email are optional and only for your records.
- 3 Press **Issue**. The price comes off your balance and the QR appears straight away.

Several at once — families, offices, Umrah groups

Switch to **Several at once**, pick the plan and paste one customer per line: **number, name, email**. A column copied from a spreadsheet works too. Any line with a problem is marked in red *before* anything is charged. Up to 50 per run; each one gets its own QR page.

IF IT SAYS “PAID — STILL ALLOCATING”

The network has not handed the profile back yet. Do **not** issue it again — it usually clears within a couple of minutes, we keep retrying, and you are never charged twice. Check it in Issued eSIMs.

5

Handing over the QR

The QR is the eSIM. Give it to the customer the way that suits them.

- **Scan from your screen** — the customer scans the QR straight off your phone or computer.
- **Send on WhatsApp** — opens **your own WhatsApp** with the activation code, the install steps and your shop name ready to send, in Roman Urdu or English.
- **Copy code** or **Copy message** — for any other app. **Print** — a clean page with the QR.
- **Reopen it any time** from **Issued eSIMs** — press Open on the customer's row.

YOUR CUSTOMER, YOUR RELATIONSHIP

eJurs never contacts your customers — no WhatsApp, no email. The QR reaches them only through you, and so does every reminder. They see your name, not ours.

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Activation: installing on the phone

Read it out at the counter — the same steps are already in the WhatsApp message.

iPhone	Settings › Cellular › Add eSIM › Use QR Code
Samsung	Settings › Connections › SIM manager › Add eSIM › Scan QR code
Pixel / other Android	Settings › Network & internet › SIMs › + › Download a SIM instead

- 1 Set the new line as the phone's **mobile data** SIM.
 - 2 Turn **Data Roaming ON** for that line — it is a roaming eSIM on Jazz.
 - 3 Installed but no internet? Set the APN to **plus**.
- Validity — 7 or 30 days depending on the plan — starts when the phone **first connects**, not when you issue it.
 - QR will not scan? Choose **Enter details manually** and paste the activation code.
 - The QR installs **once**. Tell the customer never to delete the eSIM from their phone.

7 Top-ups

Your repeat business: more data on the eSIM your customer already has.

- 1 Find the eSIM in **Issued eSIMs** (or **Renewals**) and press **Top up**.
- 2 Choose the size. You pay your own price for that plan — the same sheet as issuing.
- 3 Press **Add ... now**. It comes off your balance and lands on the same eSIM within moments.
 - **No new QR, nothing to reinstall** — and the validity is extended along with the data.
 - Works on an eSIM that is live, out of data, or not yet installed. An **expired** eSIM cannot be topped up — issue a new one.

8 Selling more

Tools that tell you who to call, and how the shop is doing.

- **Renewals** — customers who are **out of data, running low** or within **3 days of expiry**. The number on the menu tells you how many. **Remind** opens your WhatsApp with a message already written and signed with your shop name — change anything before you send it.
- **Help install** — for eSIMs still not installed 2 days after you issued them. Sends the customer the install steps.
- **Issued eSIMs** — data left and expiry for every eSIM, with filters (needs a top-up, not installed, live, expired), search by name, number or ICCID, and a spreadsheet download.
- **Customers** — everyone you have sold to. **Issue another** fills in their details for you.
- **Reports** — what you spent per day, month and plan; how many customers install and top up; and spreadsheets of your eSIMs, balance and customers for your own records.

TIP

Data figures come from the network and are refreshed during the day — the screen shows when each one was last updated.

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Good to know

The money side, in plain words.

- **Your prices** — **Your prices** shows what you pay per plan, our retail price, your headroom, and how many your balance covers right now. You set your own selling price; whatever you charge above your price is yours.
- **No commission on top** — your profit is the spread between your price and what you charge.
- **Price changes** come with notice. What you paid for every eSIM stays on your Balance for good.
- **Refunds** — if we refund one of your sales, the money goes back to **your balance**. Refunding your own customer is up to you. If an eSIM cannot be used and has not been installed, message us before doing anything else.
- **Your balance is yours** — if you ever close your account, whatever is left is refundable. eSIMs already issued are not.

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Quick answers

- **How long does a QR take?** Usually it is on screen straight away. If it says still allocating, wait a couple of minutes — never issue twice.
- **Customer lost their QR?** Open the eSIM from Issued eSIMs and send it again — but if it is already installed, it does not need it.
- **Installed but no internet?** Mobile data set to this line, Data Roaming ON, APN **plus**.
- **Out of data?** Top it up — the customer keeps the same eSIM.

NEED HELP?

We are here for you, not your customers — message us any day, 10 am to 10 pm.

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PORTAL

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